

TELLURIDEMARSHAL'SDEPARTMENT



2017 Annual Report

presented by

Chief A. James Kolar

Memorandum

To: Town Manager Ross Herzog
From: Chief A. James Kolar
Date: May 18, 2018
Re: Telluride Marshal's Department 2017 Annual Report

I am pleased to present the Telluride Marshal's Department 2017 Annual Report which provides an overview of the department's staffing, service demands, the status of crime and traffic in the community and the impact of special events on services and budget.

The Class "A" categories of offenses that constitute Violent Crime witnessed a decrease for the 2nd year in a row when compared to 2015 statistics. Property crimes continued drop as well, with the categories of burglary and auto theft seeing the greatest decreases, dropping to a five year low.

The overall reporting of Class "A" Crimes decreased to a five year low, going from 158 offenses reported in 2013, to 102 offenses reported in 2017. As noted in Appendix A, *property crimes* were responsible for the majority of criminal offenses reported to the department. Class "A" crimes are the more serious offenses categorized as Homicide, Sexual Assault, Robbery, Aggravated Assault, Burglary, Theft and Auto Theft. Collectively, Class "A" crimes saw an eighteen percent (18%) reduction in 2017.

Though reported offenses continue to fluctuate from year to year, total arrests, inclusive of both Class A and B offenses, decreased forty-four percent (44%) compared to 5-year-high numbers accumulated in 2016. The most significant reduction in custodial arrests were observed in the category of DUI.

Class "B" offenses are categorized as Trespass, Disorderly Conduct, Harassment, Liquor Violations, Vandalism & Criminal Mischief, Drugs and Failure to Appear & All Other. All Class "B" offenses witnessed a decrease when compared to the previous year.

Preliminary crime statistics, as reported by the FBI for the first half of 2017, indicate that with the exception of murder (+1.5% increase), the nation experienced an overall decrease in the number of violent crimes when compared to the same time period in 2016, dropping by 2.9%. While auto theft rose by an average of 4.1%, all

combined Property crimes dropped by 4.2% for cities having a population of under 10,000.

Calls for Service, as recorded by our dispatch center, witnessed a decrease of eight percent (8%) compared to 2016. Calls for Service include not only citizen requests for assistance, but proactive, officer initiated activity such as traffic and parking enforcement, building checks, citizen assists, and other circumstances discovered by officers while on patrol. Much of the officers' self-initiated activity continues to be centered around community concerns and with the goal of maintaining the quality of life our citizens and visitors enjoy in Telluride.

The Marshal's Department is cognizant of the important role that special events play in strengthening the town's economy. As you know, a number of special events are scattered through the summer and fall calendar and the summer season has continued to see an increase in tourist traffic. When the scale of the event cannot be safely managed with existing personnel and schedule adjustments, the Marshal's Department supplements their staffing with reserve deputies and dispatchers.

During major festivals, all department personnel contribute to the overall success of the event by working additional hours and staying any leave requests. Successful crowd management while maintaining a high service level when staffing levels are challenged requires a significant team effort. The 2017 festival calendar proved to be a busy year for the department.

In conclusion, the members of the Telluride Marshal's Department would like to thank Mayor Sean Murphy, the members of Town Council, Town Manager Ross Herzog, and the citizens of Telluride for their continued support and trust they have given their Marshal's Department over the past year.

We pledge our commitment to serve the community, protect the constitutional rights of all citizens, and defend the quality of life enjoyed in Telluride.

Respectfully submitted,

Chief A. James Kolar

Telluride Marshal's Department

[A special note of recognition for my Executive Assistant, Joyce Kimball, for compiling all of the crime data that has been presented in this report.]

CRIME, TRAFFIC, and PARKING in TELLURIDE



Calls for service handled by our dispatch center decreased from 5,976 in 2016 to 5,496 entries in 2017. This was the second year in a row that we have seen a reduction in calls for service received by our dispatch center. Contributing to the reason for a reduction in these numbers was a change in operational procedures that logged requests for telephone calls prior to the initiation of a formal CAD call entry. This change eased the burden on dispatchers of having to input data on calls that could be resolved with a telephone call, and no subsequent incident or crime report being required. These figures do not take into account the number of telephone calls and walk-in complaints received by the reception desk at the Marshal's Department.

As noted in Appendix A, the combined Class "A" categories of Violent Crime and Property Crime witnessed an 18% decrease over 2016 numbers. Property crimes were responsible for the larger part of this decrease and total Class "A" crimes fell from 124 incidents in 2016 to 102 incidents in 2017, representing a low for the past 5 years of comparative reporting.

Combining with a reduction in the reporting of Class "A" crimes, the total number of arrests for Class "A" and Class "B" Offenses decreased last year, dropping from a five year high of 179 arrests in 2016 to 101 arrests in 2017. As noted in the executive summary, DUI arrests continue to lead all categories for the type of arrest counted in 2017.

Case reports completed for the year declined from 506 case reports completed in 2016 to 413 taken in 2017.

Accident reports also witnessed a slight decrease in 2017, with 130 collision and hit and run reports being taken versus 140 reports completed in 2016.

The 2017 summer festival season continued to demand our full attention as each of the larger events, Bluegrass, July 4th, the Ride Festival, Film Festival and Blues and Brews concerts continue to draw near sell-out crowds. Additional staff is frequently hired to assist us in managing these larger events and a considerable amount of time and effort is expended in attempting to obtain these resources and prepare for these events.

The 7th Judicial District Drug Task Force continues to investigate narcotic trafficking and smuggling cases affecting our region, and we occasionally assist

their team members when leads bring them to Telluride. There have been some fairly significant cases investigated and prosecuted, both at the state and federal levels, in years past.

As a member of the 7th Judicial District Critical Incident Investigation Team, we continue to participate in the investigation of officer-involved shootings that occur in the area. On average, the team is called out at least once a year to investigate critical incidents taking place in our judicial district.

Town Council approved the replacement of the 3rd code enforcement officer position for the department in 2015. After filling that vacancy, we reinstated the position of the lead code enforcement officer whose primary duties consist of animal control enforcement responsibilities, something that was lacking when the department was only fielding 2 code enforcement officers during the town's reduced-staffing recession plan.

Since filling the animal control position, directed patrol activities which target animal control violations increased during the better part of 2017, providing a greater degree of visibility and deterrent effect for this area of enforcement. Hours of patrol have also been flexed between code enforcement staff in order to expand the impacts of our animal control enforcement efforts.

Overall, the number of citations issued for animal control violations has fluctuated over the last several years, with 13 citations being issued in 2014, 24 in 2015, 19 in 2016 and 61 in 2017.

We are responsible for operating the only animal shelter located in the county and contract animal control related services to the Mt. Village Police Department and San Miguel County Sheriff's Department. Between these three agencies, 43 animals were taken into safekeeping at the shelter in 2017.

As a side note, the shelter is situated at the Waste Water Treatment Plant and we may be looking for a new home within the next year or so as modifications are made to expand the capabilities of the plant.

As a tourist destination, the Telluride Marshal's Department maintains the philosophy that public education in regards to traffic, municipal ordinances, and parking regulations is the first level of enforcement in most circumstances. Issuing verbal and written warnings provides the officer the opportunity to inform the community and visitors of ordinances specific to Telluride in a non-punitive manner. However, responding to public concerns about traffic complaints and other public nuisance issues, officers issued a total of 291 county and municipal citations, and 10,608 parking tickets during the year. (Over half of the parking tickets issued, 5,644, were warnings and voided, leaving a total of 4,964 parking tickets issued.)

In an effort to address speeding complaints on Colorado Ave., the Marshal's Department has participated in 'traffic calming' meetings which sought methods to slow down traffic in our posted 15 mph zones. Though a meeting of this group has not been held in quite some time, we continue to monitor the impacts that additional signage, radar display, pavement paintings, and raised crosswalks have had in our efforts to calm traffic along Colorado Avenue.

In pursuit of this objective, we continue to issue Directed Patrol assignments for specific geographic areas, or types of violations, in an attempt to address citizen complaints regarding traffic, or other criminal and nuisance-related activity. The ability to respond adequately to these types of complaints is frequently tied to the amount of unencumbered patrol time that is available to our staff.

We were reminded last year that no community, regardless its size, is immune to the prospect of threats of violence. Further, we recognize that public facilities, open spaces, government offices and schools continue to remain the focus of individuals who intend to do harm to innocent people.

With that in mind, and in collaboration with the Telluride R1 School District, the Marshal's Department has determined that our investigator will make a concerted effort to spend more time on school campuses in the upcoming year and beyond. To that end, the school has provided office space for our investigator and it is our hope to continue to build upon the communication and teamwork that has existed between school staff, the student body and the members of our department.

In conclusion, it is important to continue to point out that raw statistical data provides only a partial picture of crime taking place in our community and it is sometimes difficult to fully understand how the data relates to increases or decreases in population, or to the number of people visiting and transiting the area. Appendix A provides an historic overview of crime statistics as they relate to the Town of Telluride over the last five years.

It should be noted that human behavior does not recognize geographic or jurisdictional boundaries and any town, regardless its size, has the potential of experiencing violent crime. Fortunately, these types of events are far and few between in this community and our members are committed to working in partnership with our citizens who look to us for public safety services.

CALLS FOR SERVICE



The Computer Aided Dispatch (CAD) system managed by the Western Colorado Regional Communications Center (WestCO) compiles data regarding calls for service; any situation that requires a deputy marshal and/or code enforcement response. Calls for service include citizen requests for assistance of the Telluride Marshal's Department, officer initiated activity called into dispatch by deputy marshals and code enforcement, or calls assigned by the Marshal's Department. CAD calls received from January 1, 2017 to December 31, 2017 totaled 5,496 calls, reflecting an eight percent (8%) decrease in activity. (See Appendix B).

The top twelve types of calls handled by the Marshal's Department in 2017 were the following:

1. Directed Patrol (officer initiated activity)
2. Traffic Violations
3. Municipal Code Violations
4. Citizen Assist
5. Agency Assist
6. Alarm
7. Bar Check
8. Fire / EMS Assists
9. Lost and Found Property
10. Traffic Accidents
11. Parking Problem
12. Impounded Vehicle

The top two call types rely heavily on officer initiated activity. When officers are not responding to requests for service, they are directing their attention toward crime prevention, traffic concerns, service to the community, and quality of life issues.

Calls for service provide only a partial picture of officer activity throughout the work shift. Because the Marshal's Department is committed to providing the highest level of service to our community, deputies routinely engage in unencumbered patrol, traffic enforcement, business and building checks, foot patrol where deputies make casual contact and assist citizens, involvement in community activities, and crowd management during major events. Deputies are

frequently the first point of contact with citizens who require assistance or resource referrals that are non-crime related.

The typical tour of duty on day shift will differ from that of night shift due to the *nature* of calls handled, the time available for officer initiated activity and directed patrol, and the number of patrol deputies assigned per shift. The day shift deputy investigates a higher percentage of criminal reports due to the delayed discovery and/or reporting of crimes until business hours, the increased commuter / visitor population during the shift, and the opportunity to further investigate reports during the day.

Day shift deputies are also tasked with more administrative duties such as vehicle and equipment maintenance. More time dedicated to activity such as criminal investigations and administrative responsibilities allows less unencumbered time for officer initiated activity such as traffic enforcement and foot patrol.

The 2017 Daily Field Activity Report (DFAR) Time Study for day and night shifts estimate that between approximately thirty- two and thirty-eight percent (32 - 38%) of officer's time continues to be spent on report taking, criminal investigative follow-up, and traffic accident investigation.

This situation correlates to the ability of officers to engage in un-encumbered patrol activities during the course of their shift. With fewer case reports and accidents to investigate this past year, pure unencumbered patrol time for day and night shifts ranged from thirty-eight percent (38%) and thirty-seven percent (37%) respectively.

The night shift tends to experience more *in-progress* types of calls requiring additional personnel to safely respond and provide the necessary backup. More patrol deputies on the night shift allow for increased officer initiated activity and directed patrol. Appendix C, the 2017 DFAR Time Study, provides a sample break-down of the time dedication of a patrol deputy on day shift vs. night shift.

Special events continue to impact operations of the department, surrounding public safety agencies and the criminal justice system. The decrease in the number of special events authorized in 2017 resulted in fewer arrests taking place last year and the chart below is illustrative of the fluctuation that may take place from one festival season to another.

Year	Major Festivals	Arrests	Detox Holds
2013	3	10	3
2014	3	12	3
2015	4	26	5
2016	5	34	4
2017	3	11	1

Appendix D addresses the details associated with expenses, staffing and some of the statistics involved with the department's operations during the major festival events taking place in town.

APPENDIX A

TELLURIDE MARSHAL'S DEPARTMENT
2017 CRIME TOTALS



5 Year Class "A" UCR Crime Comparison

VIOLENT CRIME	2013	2014	2015	2016	2017
Homicide	0	0	0	0	0
Forcible Rape	1	0	2	0	0
Robbery	1	1	0	0	0
Assault	10	22	23	20	13
TOTAL	12	23	25	20	13
PROPERTY CRIME	2013	2014	2015	2016	2017
Burglary	12	10	13	11	2
Theft	130	108	112	86	86
Auto Theft	4	3	13	7	1
TOTAL	146	121	138	104	89
TOTAL CLASS "A" CRIME	158	144	163	124	102

5 Year Class "B" UCR Crime Comparison

CLASS "B" OFFENSES	2013	2014	2015	2016	2017
Trespass	34	57	60	36	23
Disorderly Conduct	16	17	30	28	17
Harassment	40	40	52	38	27
Alcohol Violation (Underage, etc.)	33	28	26	28	8
Vandalism	42	41	43	44	21
Drug Offense	4	4	12	13	10

5 Year Comparison - Class A & B Adult ARREST Totals

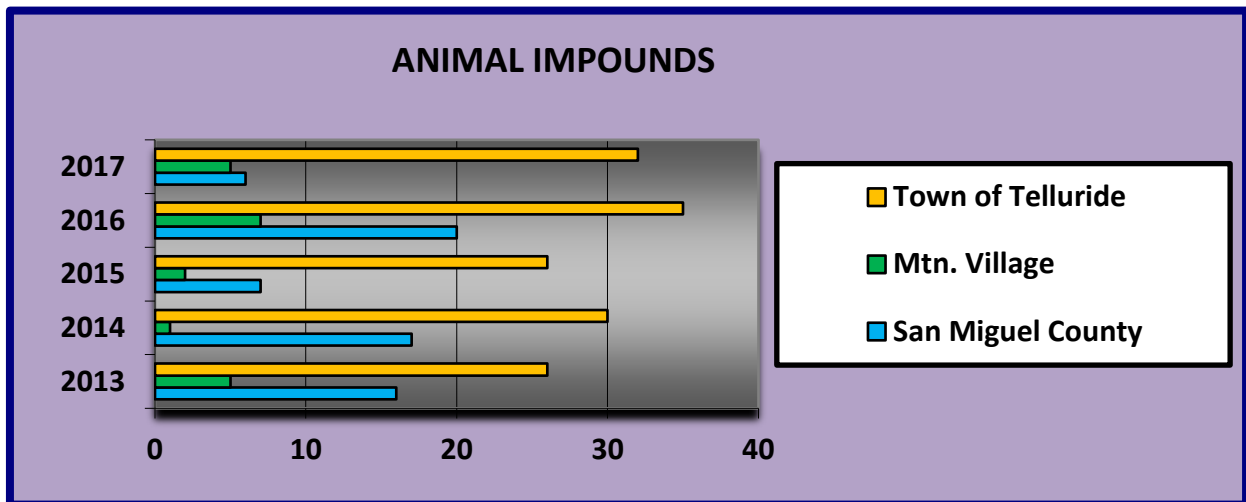
CLASS "A & B" ARRESTS	2013	2014	2015	2016	2017
All Class A (Assault, Theft, etc.)	18	20	20	22	14
D.U.I.	39	25	37	83	32
Disorderly Conduct	12	16	19	15	12
Alcohol Violation	6	10	6	4	5
Vandalism	6	2	1	6	0
Drugs	3	2	6	13	8
Failure to Appear & All Other	18	51	31	36	30
TOTALS	102	126	120	179	101

Case Report #'s drawn for year	542	499	597	506	413
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* Case report numbers may be drawn for criminal reports, incidents, accidents, agency assists, detox holds, etc.

INCIDENT TYPE	2016	2017
Alcohol Violation	28	8
Assault	20	13
Burglary	11	2
D.U.I.	83	32
Detox Holds	32	13
Disorderly Conduct	28	17
Disturbances & Disturbing the Peace	204	132
Drugs	13	10
Juvenile Diversion Referrals	10	5
Motor Vehicle Theft	7	1
Sex Offense – Other	6	4
Suspicious Person / Circumstance	99	86
Theft	86	86
Traffic Accidents	140	130
Trespass	36	23
Vandalism	44	21

County	2014	2015	2016	2017	Parking Tickets	2014	2015	2016	2017
Citations	105	109	164	84		4,482	5,322	4,111	4,964
Muni Citations	241	177	289	207	Voided	278	268	153	343
TOTALS =	346	286	453	291	Warning	991	2,817	2,720	5,301
2017 Municipal Citation Breakdown: Traffic: 41 Animal: 61 Other: 105					TOTALS	5,751	8,407	6,984	10,608



ANIMAL IMPOUNDS	2013	2014	2015	2016	2017
Town of Telluride	26	30	26	35	32
Mtn. Village	5	1	2	7	5
San Miguel County	16	17	7	20	6
TOTALS	47	48	35	62	43

APPENDIX B

2017 CAD* CALLS LOGGED

BY

INCIDENT TYPE



12 Most Frequent Radio and Telephone Calls
via WESTCO Regional Dispatch Center

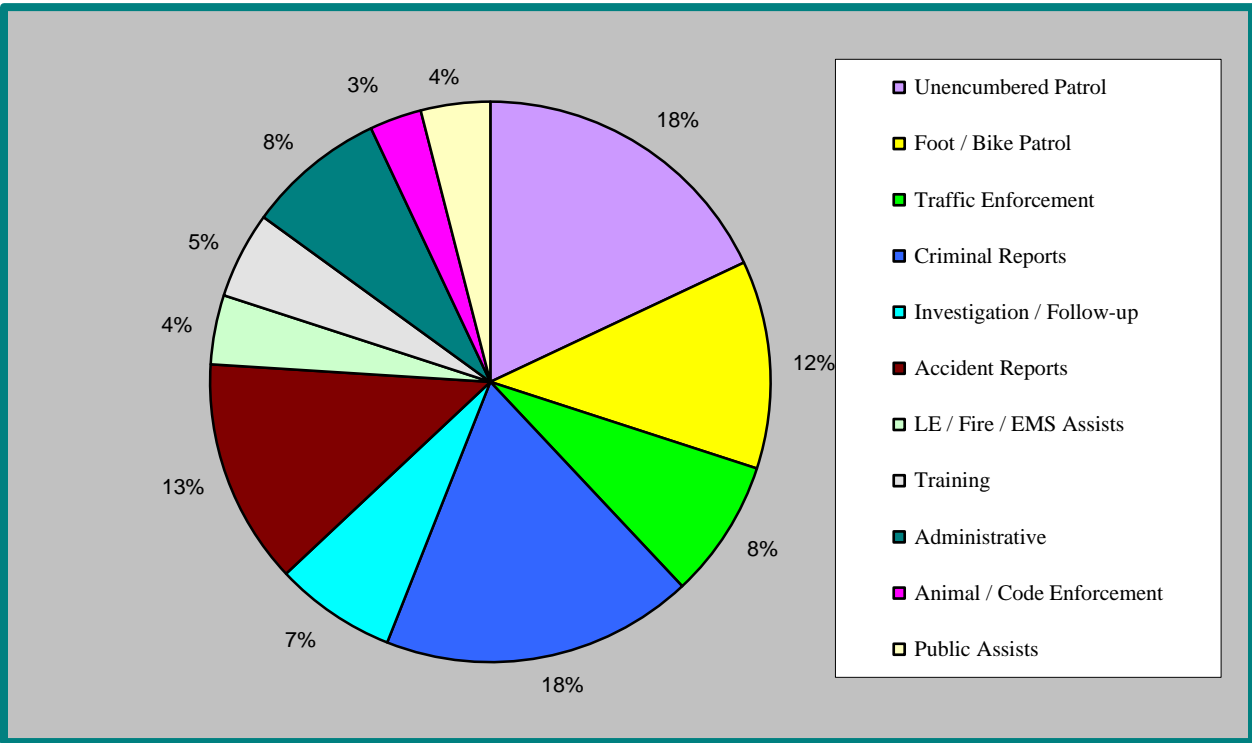
Year and % of Call Volume	2017	% of TOTAL Calls Rcvd.		2016
DIRECTED PATROL	1231	22.4 %		1,231
TRAFFIC VIOLATION	639	11.6 %		1,153
MUNICIPAL CODE VIOLATION	408	7.4 %		160
CITIZEN ASSIST	193	3.5 %		153
AGENCY ASSIST	184	3.3 %		141
ALARM	167	3.0 %		200
BAR CHECK	167	3.0 %		176
FIRE / EMS ASSIST	164	3.0 %		187
LOST OR FOUND PROPERTY	163	3.0 %		101
TRAFFIC ACCIDENT	130	2.4 %		140
PARKING PROBLEM	112	2.0 %		162
IMPOUNDED VEHICLE	103	1.9 %		98
SUBTOTAL of TOP 12	3,661	66.6 %		3,902
TOTAL Calls Through Dispatch in 2017	5,496	8% Decrease in CAD calls from 2016		5,976

*CAD = Computer Aided Dispatch

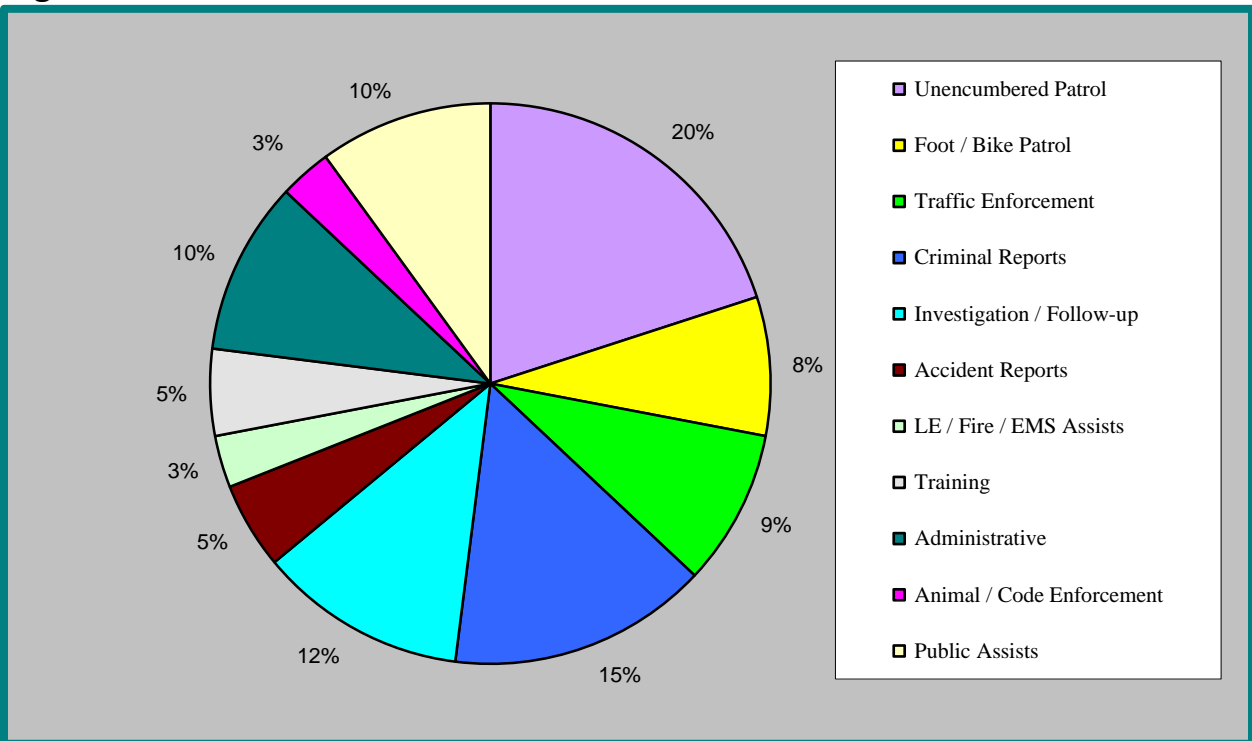
APPENDIX C

2017 DAILY FIELD ACTIVITY REPORT TIME STUDY

Day Shift



Night Shift





APPENDIX D

Telluride Marshal's Department

SPECIAL EVENTS 2017

The Town of Telluride enjoys over 40 scheduled special events per year. Smaller scale events require minor adjustments in personnel work schedules and/or the addition of extra-duty assignments to ensure the safety and welfare of the community. The large-scale events, on the other hand, require considerable planning and collaboration between town departments, with the Marshal's Department drawing from a pool of reserve officers to supplement personnel demands. The two festivals that create the most significant demand on department resources are Bluegrass and Blues & Brews.

Major festival days in 2017 totaled 9, with an attendance level of approximately 82,672. A total of 43 Reserve Officers working 1,363 hours, department staff working 734 regular and 380.25 overtime hours were required to provide the necessary law enforcement services for the three major events in 2017. Reserve officer pay and department overtime costs totaled \$54,490.75. (See below chart).

2017	Bluegrass	RIDE	Blues & Brews	Totals
Concert Days	4 days	2 days	3 days	9 days
Number in Attendance	45,186	9,824	27,662	82,672
# of Reserve Officers	17	13	13	43
Reserve hours worked	672.5	322.5	368	1,363
Cost of Reserves	\$ 18,830.00	\$ 11,287.50	\$ 10,304.00	\$ 40,421.50
Reg. hours TMO Staff	310	158	266	734
O.T. hours TMO Staff	171	70.25	139	380.25
O.T. costs TMO Staff *	\$ 6,327.00	\$ 2,599.25	\$ 5,143.00	\$ 14,069.25
Arrests	1	4	6	11
Detox / Protective Custody	1	0	0	1

TMO staff (15 employees) overtime rate was averaged out and calculated at \$37.00 per hour.