

TELLURIDEMARSHAL'SDEPARTMENT



2018 Annual Report

presented by

Chief A. James Kolar

Memorandum

To: Town Manager Ross Herzog
From: Chief A. James Kolar
Date: March 28, 2019
Re: Telluride Marshal's Department 2018 Annual Report

I am pleased to present the Telluride Marshal's Department 2018 Annual Report which provides an overview of the department's staffing, service demands, the status of crime and traffic in the community and the impact of special events on services and budget.

The Class "A" categories of offenses that constitute Violent Crime and serious Property Crimes witnessed an increase for the first time in 2 years, rising by 13.7% from 2017.

Though this rise in the overall reporting of Class "A" Crimes marks an incremental uptick, it remains well below the 5-year high of reported offenses in 2015, with 163 Class A offenses reported then compared to 116 in 2018. As noted in Appendix A, *Property Crimes* were responsible for the majority of criminal offenses reported to the department. Class "A" crimes are the more serious offenses categorized as Homicide, Sexual Assault, Robbery, Aggravated Assault, Burglary, Theft and Auto Theft.

Class "B" offenses are categorized as Trespass, Disorderly Conduct, Harassment, Liquor Violations, Vandalism & Criminal Mischief, Drugs and Failure to Appear & All Other. All Class "B" offenses also witnessed an increase in reporting, rising by 31.1% compared to the previous year.

Though reported offenses continue to fluctuate from year to year, total arrests, inclusive of both Class A and B offenses, increased by 18% in comparison to 2017. The most significant increase in custodial arrests were observed in the category of Failure to Appear and All Other.

Preliminary crime statistics, as reported by the FBI for the first half of 2018, indicate the nation experienced an overall decrease in the number of violent crimes when compared to the same time period in 2017, down by 4.3%. For jurisdictions serving populations under 10,000, Violent crime decreased by 5% and Property crimes dropped by 10.7%.

March 28, 2019

Calls for Service, as recorded by our dispatch center, witnessed a decrease of 5.7% from 2017. Calls for Service include not only citizen requests for assistance, but proactive, officer initiated activity such as traffic and parking enforcement, building checks, citizen assists, and other circumstances discovered by officers while on patrol. Much of the officers' self-initiated activity continues to be centered around community concerns and with the goal of maintaining the quality of life our citizens and visitors enjoy in Telluride.

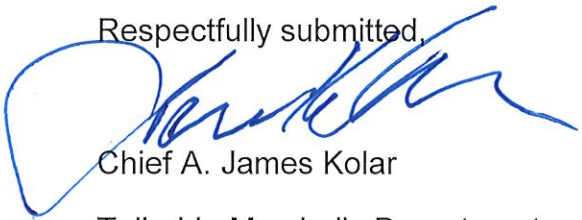
The Marshal's Department is cognizant of the important role that special events play in strengthening the town's economy. As you know, a number of special events are scattered through the summer and fall calendar and the summer season has continued to see an increase in tourist traffic. When the scale of the event cannot be safely managed with existing personnel and schedule adjustments, the Marshal's Department supplements their staffing with reserve deputies and dispatchers.

During major festivals, all department personnel contribute to the overall success of the event by working additional hours and staying any leave requests. Successful crowd management while maintaining a high service level when staffing levels are challenged requires a significant team effort. The 2018 festival calendar proved to be a busy year for the department.

In conclusion, the members of the Telluride Marshal's Department would like to thank Mayor Sean Murphy, the members of Town Council, Town Manager Ross Herzog, and the citizens of Telluride for their continued support and trust they have given their Marshal's Department over the past year.

We pledge our commitment to serve the community, protect the constitutional rights of all citizens, and defend the quality of life enjoyed in Telluride.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read 'A. James Kolar', is written over the text 'Respectfully submitted,'.

Chief A. James Kolar

Telluride Marshal's Department

[A special note of recognition for my Executive Assistant, Joyce Kimball, for compiling all of the crime data that has been presented in this report.]

CRIME, TRAFFIC, and PARKING in TELLURIDE



Calls for service handled by our dispatch center decreased from 6,041 in 2017 to 5,699 entries in 2018. This was the second year in a row that we have seen a reduction in calls for service received by our dispatch center.

As noted in Appendix A, the combined Class “A” categories of Violent Crime and Property Crime witnessed a 13.7% increase over 2017 numbers. Property crimes of burglary and auto theft were responsible for the larger part of this increase and total Class “A” crimes rose from 102 incidents in 2017 to 116 offenses reported in 2018, still representing a low number when compared to 163 offenses in 2015 over a 5 year spread.

Combining with an increase in the reporting of Class “A” crimes, the total number of arrests for Class “A” and Class “B” Offenses rose from 101 arrests in 2017 to 119 in 2018 an increase of 31.1%

Case reports completed for the year were fairly consistent with 2017 figures, rising from 413 to 415.

Accident reports continued to decline in number, dropping from 130 to 99 in 2018.

The 2018 summer festival season continued to demand our full attention as each of the larger events, Bluegrass, July 4th, the Ride Festival, Film Festival and Blues and Brews concerts continue to draw near sell-out crowds. Additional staff is frequently hired to assist us in managing these larger events and a considerable amount of time and effort is expended in attempting to obtain these resources and prepare for these events.

As a member of the 7th Judicial District Critical Incident Investigation Team, we continue to participate in the investigation of officer-involved shootings that occur in the area. On average, the team is called out at least once a year to investigate critical incidents taking place in our judicial district.

Town Council approved the replacement of the 3rd code enforcement officer position for the department in 2015. After filling that vacancy, we reinstated the position of the lead code enforcement officer whose primary duties consist of animal control enforcement responsibilities, something that was lacking when the

department was only fielding 2 code enforcement officers during the town's reduced-staffing recession plan.

Since filling the animal control position, directed patrol activities which target animal control violations have fluctuated with changeovers in staffing. It is our goal to continue to flex the work schedules between code enforcement staff in order to expand the impacts of our animal control enforcement efforts.

Overall, the number of citations issued for animal control violations has fluctuated over the last several years, with 13 citations being issued in 2014, 24 in 2015, 19 in 2016 and 61 in 2017. 33 citations were issued in 2018.

We are responsible for operating the only animal shelter located in the county and contract animal control related services to the Mt. Village Police Department and San Miguel County Sheriff's Department. Between these three agencies, 38 animals were taken into safekeeping at the shelter in 2018.

As noted previously, it is anticipated that the Waste Water Treatment Plant will soon be expanding its operations into space currently occupied by the Animal Shelter. We began exploring other regional sites for a new facility last year and we are presently pursuing a third party contract for services with a local Veterinarian.

As a tourist destination, the Telluride Marshal's Department maintains the philosophy that public education in regards to traffic, municipal ordinances, and parking regulations is the first level of enforcement in most circumstances. Issuing verbal and written warnings provides the officer the opportunity to inform the community and visitors of ordinances specific to Telluride in a non-punitive manner. However, responding to public concerns about traffic complaints and other public nuisance issues, officers issued a total of 269 county and municipal citations, and 10,776 parking tickets during the year. (Nearly half of the parking tickets issued, 5,274, were warnings and voided, leaving a total of 5,502 parking tickets issued.)

In an effort to address speeding complaints on Colorado Ave., the Marshal's Department has participated in 'traffic calming' meetings which sought methods to slow down traffic in our posted 15 mph zones. Though a meeting of this group has not been held in quite some time, we continue to monitor the impacts that additional signage, radar display, pavement paintings, and raised crosswalks have had in our efforts to calm traffic along Colorado Avenue.

In pursuit of this objective, we continue to issue Directed Patrol assignments for specific geographic areas, or types of violations, in an attempt to address citizen complaints regarding traffic, or other criminal and nuisance-related activity. The ability to respond adequately to these types of complaints is frequently tied to the amount of unencumbered patrol time that is available to our staff.

In collaboration with the Telluride R1 School District, the Marshal's Department obtained certified School Resource Officer training for our investigator and she has been able to spend more time on the high school campus in the past year. To that end, the school has provided secure office space for our investigator and it is our hope to continue to build upon the communication and teamwork that has existed between school staff, the student body and the members of our department.

In conclusion, it is important to continue to point out that raw statistical data provides only a partial picture of crime taking place in our community and it is sometimes difficult to fully understand how the data relates to increases or decreases in population, or to the number of people visiting and transiting the area. Appendix A provides an historic overview of crime statistics as they relate to the Town of Telluride over the last five years.

It should be noted that human behavior does not recognize geographic or jurisdictional boundaries and any town, regardless its size, has the potential of experiencing violent crime. Fortunately, these types of events are far and few between in this community and our members are committed to working in partnership with our citizens who look to us for public safety services.

CALLS FOR SERVICE



The Computer Aided Dispatch (CAD) system managed by the Western Colorado Regional Communications Center (WestCO) compiles data regarding calls for service; any situation that requires a deputy marshal and/or code enforcement response. Calls for service include citizen requests for assistance of the Telluride Marshal's Department, officer initiated activity called into dispatch by deputy marshals and code enforcement, or calls assigned by the Marshal's Department. CAD calls received from January 1, 2018 to December 31, 2018 totaled 5,699 calls, reflecting a 5.7% decrease in activity. (See Appendix B).

The top twelve types of calls handled by the Marshal's Department in 2018 were the following:

1. Directed Patrol (officer initiated activity)
2. Traffic Violations
3. Phone Call Requests
4. Agency Assist
5. Municipal Code Violations
6. Bar Check
7. Fire / EMS Assists
8. Alarm
9. Booted Vehicles (Scofflaw violators)
10. Lost and Found Property
11. Information Report
12. Citizen Assist

The top two call types rely heavily on officer initiated activity. When officers are not responding to requests for service, they are directing their attention toward crime prevention, traffic concerns, service to the community, and quality of life issues.

Calls for service provide only a partial picture of officer activity throughout the work shift. Because the Marshal's Department is committed to providing the highest level of service to our community, deputies routinely engage in unencumbered patrol, traffic enforcement, business and building checks, foot patrol where deputies make casual contact and assist citizens, involvement in community activities, and crowd management during major events. Deputies are

frequently the first point of contact with citizens who require assistance or resource referrals that are non-crime related.

The typical tour of duty on day shift will differ from that of night shift due to the *nature* of calls handled, the time available for officer initiated activity and directed patrol, and the number of patrol deputies assigned per shift. The day shift deputy investigates a higher percentage of criminal reports due to the delayed discovery and/or reporting of crimes until business hours, the increased commuter / visitor population during the shift, and the opportunity to further investigate reports during the day.

Day shift deputies are also tasked with more administrative duties such as vehicle and equipment maintenance. More time dedicated to activity such as criminal investigations and administrative responsibilities allows less unencumbered time for officer initiated activity such as traffic enforcement and foot patrol.

The 2018 Daily Field Activity Report (DFAR) Time Study for day and night shifts estimate that between approximately 33% to 19% of officer's time continues to be spent on report taking, criminal investigative follow-up, and traffic accident investigation.

This situation correlates to the ability of officers to engage in un-encumbered patrol activities during the course of their shift. With fewer case reports and accidents to investigate this past year, pure unencumbered patrol time for day and night shifts ranged from 32% and 49% respectively.

The night shift tends to experience more *in-progress* types of calls requiring additional personnel to safely respond and provide the necessary backup. More patrol deputies on the night shift allow for increased officer initiated activity and directed patrol. Appendix C, the 2018 DFAR Time Study, provides a sample break-down of the time dedication of a patrol deputy on day shift vs. night shift.

Special events continue to impact operations of the department, surrounding public safety agencies and the criminal justice system. The number of the major special events authorized in 2018 remained consistent with 2017 but we saw a few more arrests and Detox holds than the previous year. The chart below is illustrative of the fluctuation that may take place from one festival season to another.

Year	Major Festivals	Arrests	Detox Holds
2014	3	12	3
2015	4	26	5
2016	5	34	4
2017	3	11	1
2018	3	19	3

Appendix D addresses the details associated with expenses, staffing and some of the statistics involved with the department's operations during the major festival events taking place in town.

APPENDIX A

TELLURIDE MARSHAL'S DEPARTMENT
2018 CRIME TOTALS



5 Year Class "A" UCR Crime Comparison

VIOLENT CRIME	2014	2015	2016	2017	2018
Homicide	0	0	0	0	0
Forcible Rape	0	2	0	0	0
Robbery	1	0	0	0	2
Assault	22	23	20	13	18
TOTAL	23	25	20	13	20
PROPERTY CRIME	2014	2015	2016	2017	2018
Burglary	10	13	11	2	11
Theft	108	112	86	86	80
Auto Theft	3	13	7	1	5
TOTAL	121	138	104	89	96
TOTALS CLASS "A" CRIME	144	163	124	102	116

5 Year Class "B" UCR Crime Comparison

CLASS "B" OFFENSES	2014	2015	2016	2017	2018
Trespass	57	60	36	23	31
Disorderly Conduct	17	30	28	17	18
Harassment	40	52	38	27	42
Alcohol Violation (Underage, etc.)	28	26	28	8	15
Vandalism	41	43	44	21	17
Drug Offense	4	12	13	10	16

5 Year Comparison - Class A & B Adult ARREST Totals

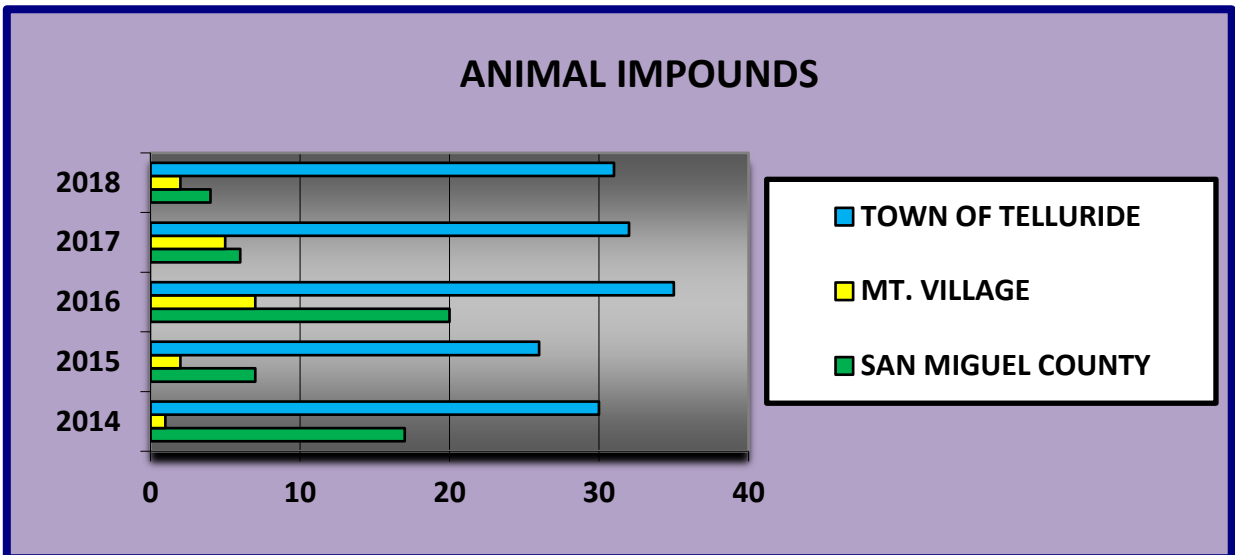
CLASS "A & B" ARRESTS	2014	2015	2016	2017	2018
All Class A (Assault, Theft, etc.)	20	20	22	14	20
D.U.I.	25	37	83	32	17
Disorderly Conduct	16	19	15	12	18
Alcohol Violation	10	6	4	5	8
Vandalism	2	1	6	0	2
Drugs	2	6	13	8	8
Failure to Appear & All Other	51	31	36	30	46
TOTALS	126	120	179	101	119

Case Report #'s drawn for year	499	597	506	413	415
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Case report numbers may be drawn for criminal reports, incidents, accidents, agency assists, detox holds, etc.

INCIDENT TYPE	2017	2018
Alcohol Violation	8	15
Assault	13	18
Burglary	2	11
D.U.I.	32	17
Detox Holds	13	14
Disorderly Conduct	17	18
Disturbances & Disturbing the Peace	132	170
Drugs	10	16
Juvenile Diversion Referrals	5	14
Motor Vehicle Theft	1	5
Sex Offense – Other	4	8
Suspicious Person / Circumstance	86	72
Theft	86	80
Traffic Accidents	130	99
Trespass	23	31
Vandalism	21	17

County/State Citations	2015	2016	2017	2018	Parking Tickets	2015	2016	2017	2018
	109	164	84	116		5,322	4,111	4,964	5,502
Muni Citations	177	289	207	153	Voided	268	153	343	258
Total Citations	286	453	291	269	Warning	2,817	2,720	5,301	5,016
2018 Municipal Citation Breakdown: Traffic: 55 Animal: 33 Other: 65					TOTALS	8,407	6,984	10,608	10,776



ANIMAL IMPOUNDS	2014	2015	2016	2017	2018
Town of Telluride	30	26	35	32	31
Mtn. Village	1	2	7	5	3
San Miguel County	17	7	20	6	4
TOTALS	48	35	62	43	38

APPENDIX B

2018 CAD* CALLS LOGGED

BY

INCIDENT TYPE



12 Most Frequent Radio and Telephone Calls
with WESTCO Regional Dispatch Center

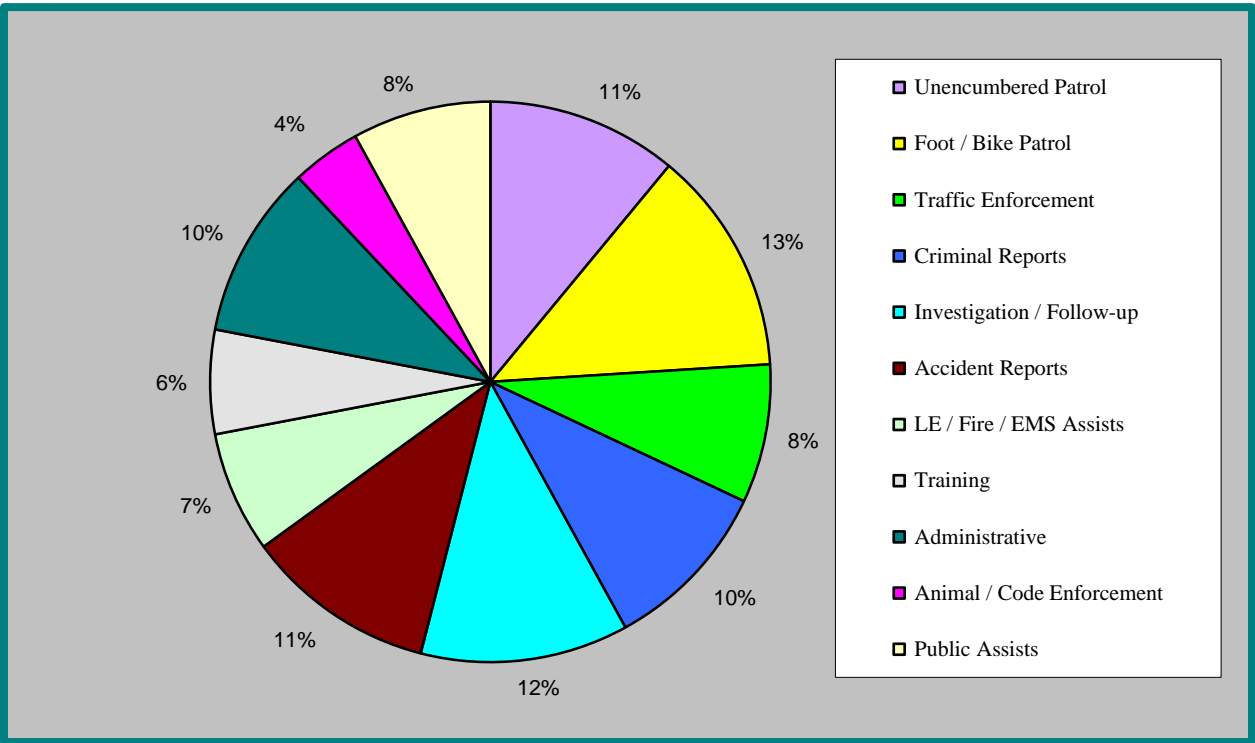
Year and % of Call Volume	2018	% of TOTAL Calls Rcvd.		2017
DIRECTED PATROL	937	16.4 %		1231
TRAFFIC VIOLATION	633	11.1 %		639
PHONE CALL REQUEST	430	7.5 %		381
AGENCY ASSIST	232	4.1 %		184
MUNICIPAL CODE VIOLATION	211	3.7 %		408
BAR CHECK	200	3.5 %		167
FIRE / EMS ASSIST	171	3.0 %		164
ALARM	150	2.6 %		167
BOOTED VEHICLES	139	2.4 %		85
LOST OR FOUND PROPERTY	129	2.3 %		163
INFORMATION REPORT	127	2.2 %		79
CITIZEN ASSIST	120	2.1 %		193
SUBTOTAL of TOP 12	3,479	61.0 %		3,861
TOTAL reported calls via Dispatch in 2018	5,699	5.7 % Decrease in CAD calls from 2017		6,041

*CAD = Computer Aided Dispatch

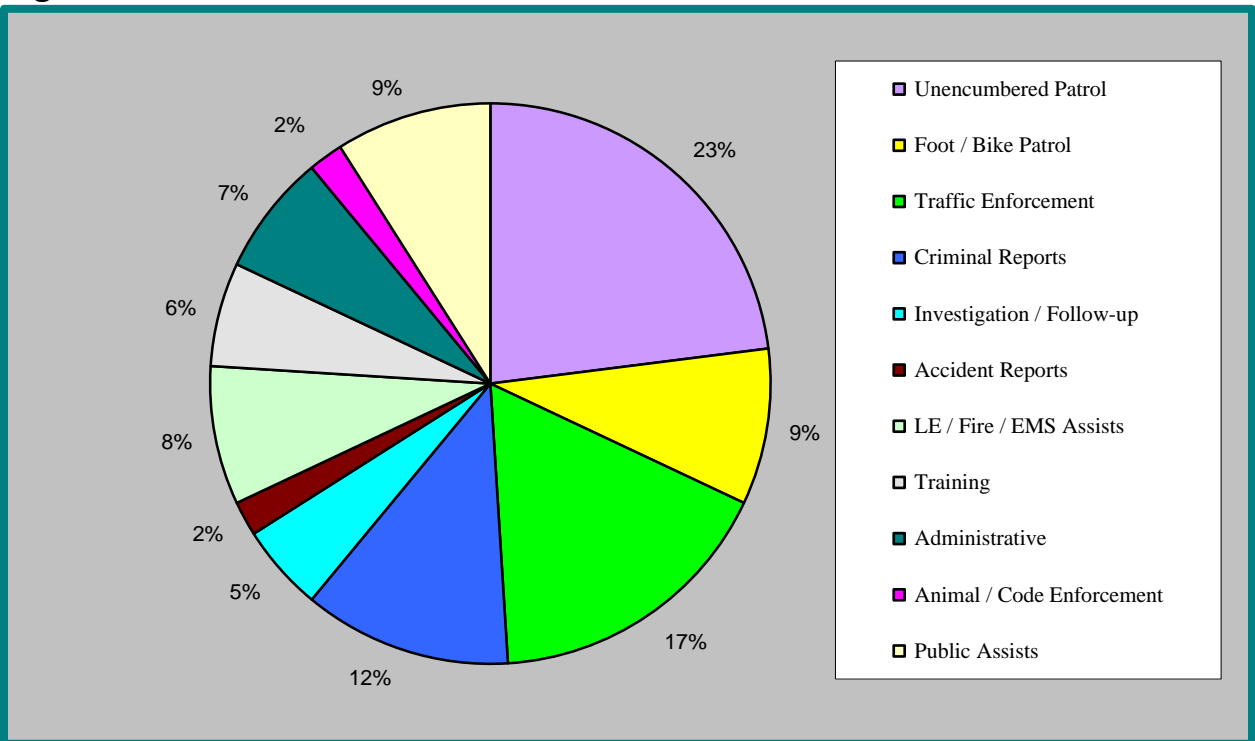
APPENDIX C

2018 DAILY FIELD ACTIVITY REPORT TIME STUDY

Day Shift



Night Shift



APPENDIX D



Telluride Marshal's Department Special Events

The Town of Telluride enjoys over 40 scheduled special events per year. Smaller scale events require minor adjustments in personnel work schedules and/or the addition of extra-duty assignments to ensure the safety and welfare of the community. The large-scale events, on the other hand, require considerable planning and collaboration between several town departments, with the Marshal's Department drawing from a pool of reserve officers to supplement personnel demands. The two festivals that create the most significant demand on department resources are Bluegrass and Blues & Brews.

Major festival days in 2018 totaled 9, with an attendance level of approximately 81,858. A total of 41 Reserve Officers working 1,348.5 hours, department staff working 790.5 regular and 526.25 overtime hours were required to provide the necessary law enforcement services for the three major events in 2018. Reserve officer pay and department overtime costs totaled \$60,188.75. (See below chart).

2018	Bluegrass	RIDE	Blues & Brews	Totals
Concert Days	4 days	2 days	3 days	9 days
Number in Attendance	46,468	9,290	26,100	81,858
# of Reserve Officers	17	11	13	41
Reserve hours worked	675.5	268.5	404.5	1,348.5
Cost of Reserves	\$ 19,589.50	\$ 9,397.50	\$ 11,730.50	\$ 40,717.50
Reg. hours TMO Staff	385.5	155	250	790.5
O.T. hours TMO Staff	208.5	170.25	147.5	526.25
O.T. costs TMO Staff *	\$ 7,714.50	\$ 6,299.25	\$ 5,457.50	\$ 19,471.25
Arrests	9	4	6	19
Detox /Protective Custody	1	2	0	3

The mean average overtime rate for TMO staff (16 employees) was calculated at \$37.00 per hour.